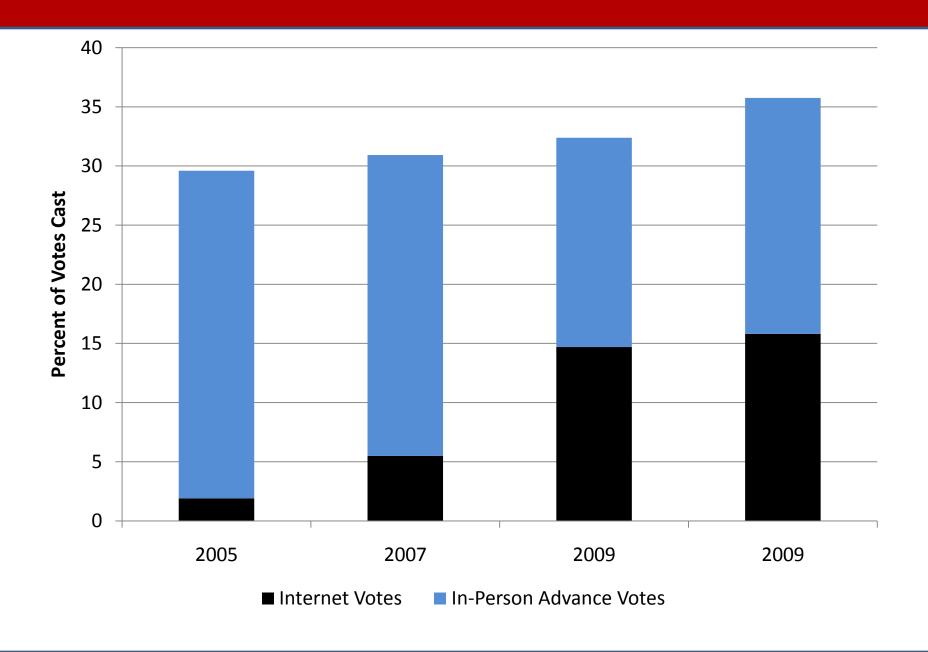
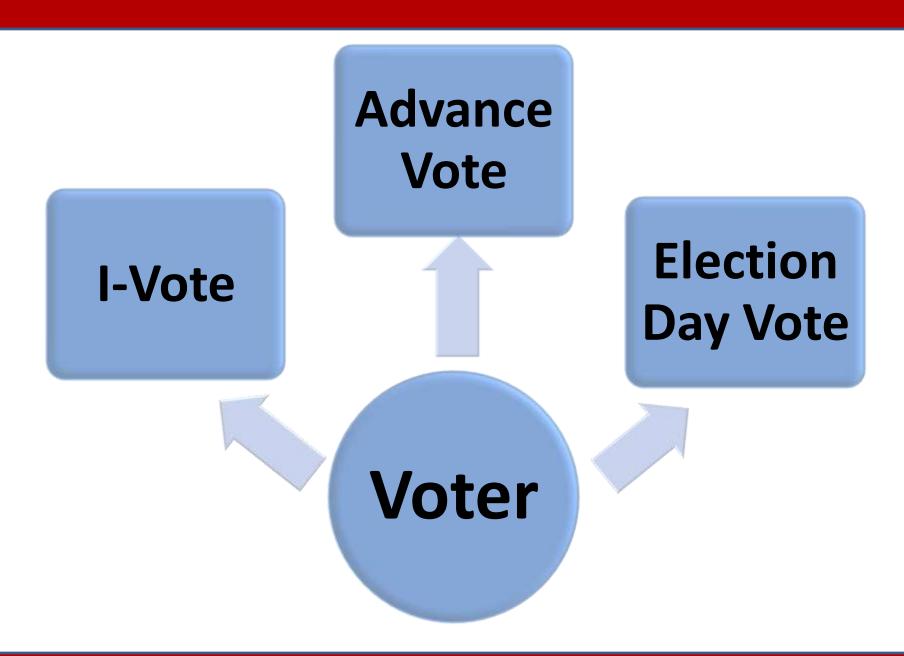
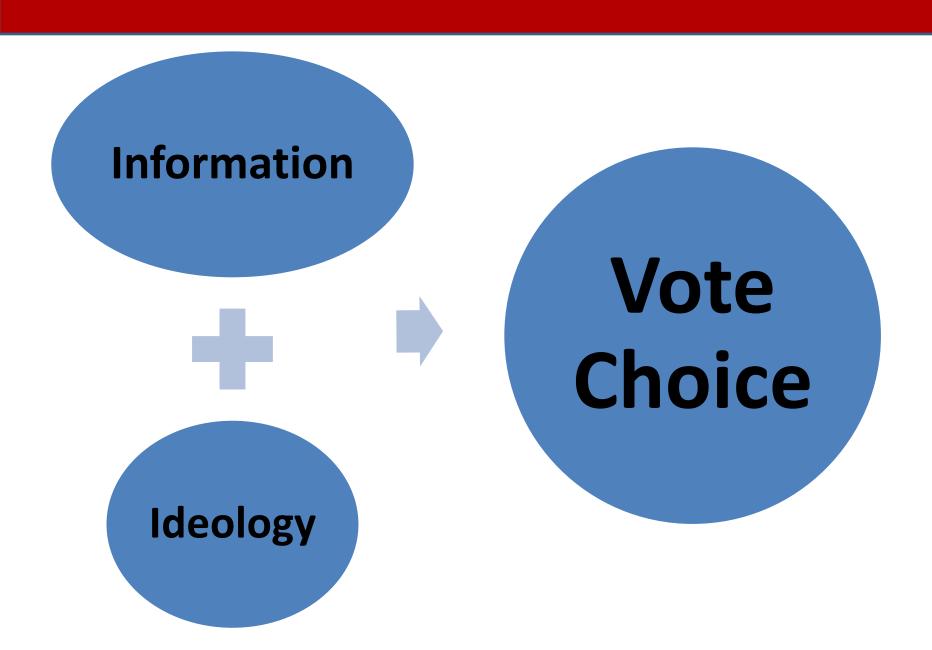
Latest Trends in Elections and ICT

Thad Hall
University of Utah, USA







2005

- Internet Voting Estonia
- Blogs/Websites

2007

 Social Media Gain Critical Mass in the United States

2009

Social Media Worldwide

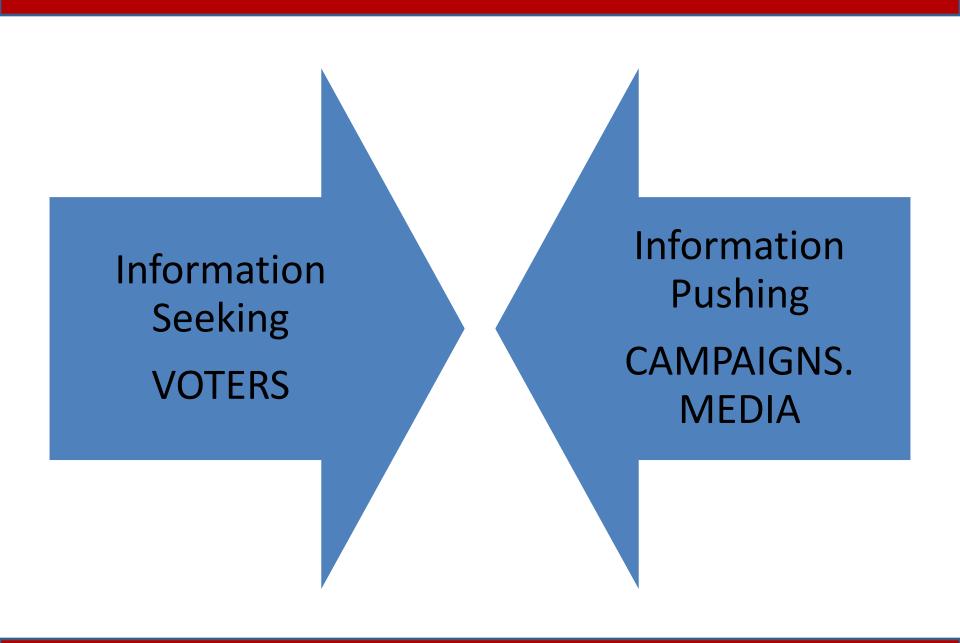


Face to face best.

Your family.

Your friends

Your neighbor.



The Online Yard Sign

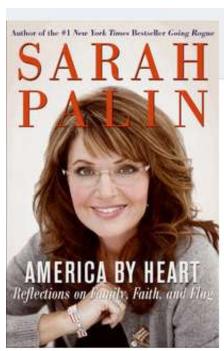


Energizing the Base





Energizing the Base





Information

Hometown:

Wasilla, Alaska

Birthday:

February 11

About:

http://www.SarahPAC.com/ http://twitter.com/SarahPalinUSA



Sarah Palin

13 Like

Wall Info Notes

Donate to S...

Discussions

YouTube Box

>> Filters



Union Brothers and Sisters: Seize Opportunity to Show True Solidarity

The union-led school closures and demonstrations in Madison have left most ordinary Americans shaking their heads in disbelief. Months ago, I penned a message to my fellow union brothers and sisters when I found myself on the receiving end of union boss Richard Trumka's wrath. ...

February 18 at 9:32pm · View Feedback (16,657) · Share

Sarah Palin

The Truth Behind the White House's Budget Spin

Today the White House finally produced its proposal for the 2012 budget...

February 14 at 1:12pm · View Feedback (10,769) · Share



Sarah Palin

On Sputnik vs. Spudnut

Please read this article by the Hoover Institution's Research Fellow Peter Schweizer. ...

January 28 at 11:40am · View Feedback (8,598) · Share



Sarah Palin

Obama's Message to America: The Era of Big Government is Back, Now Help Me Pay For It

The President's State of the Union address boiled down to government is here as long as I am, so help me pay for it

Looking for Information

POLITICO

2012 LIVE 44 CONGRESS CLICK ARENA OPINION POLICY VIDEO

How a shutdown could happen

By JONATHAN ALLEN & CARRIE BUDOFF BROWN | 02/22/11 1:48 PM



Looking for Information



Looking for Information





2010 US Congressional Elections

 25% voters get email from candidates or interest groups.

 20% visit candidate websites or follow them on Facebook or Twitter.

 Under 30 do online politics twice as much as Over 65

Political Internet Use — US

Better educated

Democrats

Political Activists (Donors)

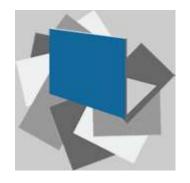
Connected to Campaign ("Friend/Email List)

Political Internet Use – Estonia

Traditional Media Still Most Important

- 40% of Voters Use Internet for Politics
 - Looking for Issue Positions

- Small percentages sign up for emails from parties.
 - Parties could use social media more?



Elections in Information Society: online-campaigns 2011 in Estonia

Kristina Reinsalu, *PhD* e-Governance Academy

Topics to be covered

- background, earlier studies
- research questions and methods
- preliminary findings
- conclusions

Background

 Elections as one of the most important milestones to evaluate the level of democracy in society

 Estonia as good case for describing possible influence and effects of internet on democracy

Earlier studies

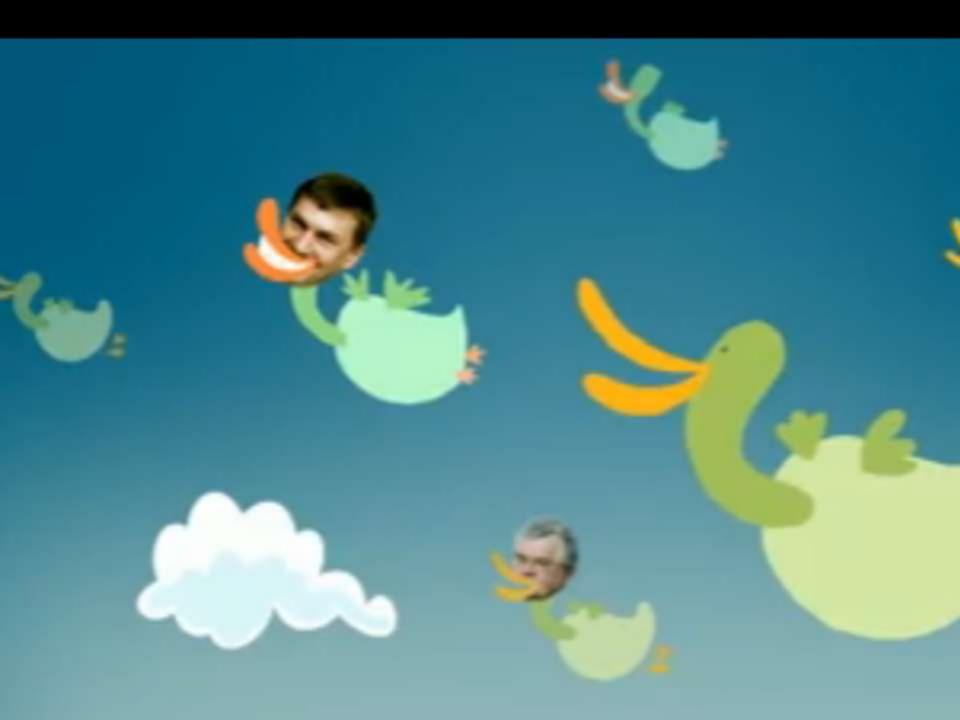
June 2009 EP elections and -

discourse analysis of online-campaigns in various *online*-environments, including social media

October 2009 local elections –

Altogehter 227 official web pages of local governments, 472 items of social media (includes Facebook, Twitter, blogs), 29 online newspapers were analysed using observation, content and discourse analysis methods

2010 - Study on use of social media among members of last Estonian Parliament



What characterizes political communication in *online*-environments in period preceding Estonian Parliamentary elections 2011?

Methods

- Quantitative and qualitative content analysis methods combined
- Analyzed by experts of eGA and MA studends of communication studies of University of Tartu
- Research period 13.02 3.03.2011

Analyzis

<u>Parties</u> – campaigns on a) official websites;
 b) social networks; c) *online*-newspapers

 <u>Candidates</u> – campaigns on a) blogs, b) social networks, c) online-media

 Confirmity of campaign to the Code of Good Practices on Elections

FINDINGS

official websties of parties

- Linked to FB and blogs (Reform Party actively sharing almost every sub-page through social networks, Central Party linking to blogs)
- 2 parties promote e-voting



- 3 parties remarkably invested on website before elections
- no interactivity
- tricks and slogans as

```
"Enough",
"New Start",
"It 's time!
```

Reformierakond: meie
tõstsime elektri hinda!

Kust tulevad kõrged hinnad?

Reformierakond: meie tõstsime toasooja hinda!

Kust tulevad kõrged hinnad?

Reformierakond: meie tõstsime kütuse hinda!

parties in social media

- Leading party in social media seems to be Reformist Party: has 2300 "likers", every day 6-8 postings, 420 followers in Twitter, 25 videos in Youtube
- However, the use of social media is suprisingly modest

candidates in social media

 FB is dominating – 70% of candidates are there, but not very actively

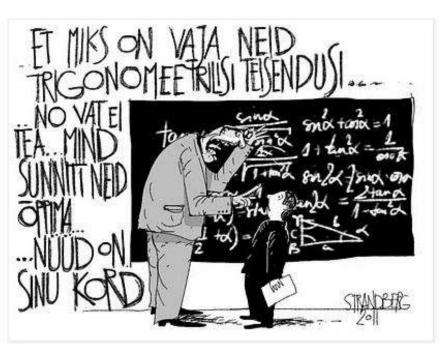
No network, fight is individual

blogs

- 14% of candidates are bloggers, 51% of them present political message
- Less than half of the candidates refer to program or link the blog with social networks
- Only couple of "top-bloggers" are getting commented

 ON AEG HARIDUSREVOLUTSIOONIKS





Candidates and parties in online-newspapers

Very modest and unfashionable

Game "Help to clean up Tallinn and win

iPad!"



conformity of *online*-campaign to Good Practices on Elections

Cases of threatening, smearing or mocking of oponents

Võid kindel olla HINNATÕUSUS ja TÖÖPUUDUSES

Reformierakond

Töstsime kaibemaksu 18% -> 20%

Töstsime toasooja kaibemaksu 5% -> 20%

Töstsime maagaasi aktsiisi 1000m3 0 -> 367 kroonile

Töstsime raamatute ja õpikute kaibemaksu 5% -> 9%

Kaotasime matusetoetuse ja tõstsime matuseteenuste käibemaksu 5% -> 20%

Töstsime kontsertide, spordiurituste, etenduste, muuseumide ja kinopiletite käibemaksu 5% -> 20%

Töstsime majutusteenuste käibemaksu 5% -> 20%

Töstsime kutuseaktsiisi 36%

Kehtestasime omaosaluse hooldusravis kuni 3000 krooni kuus (191.73 €)

Kaotasime hambaravi 300 kroonise (19,17 €) hüvitamine 19-62 aastastele

Kehtestasime pakendiaktsiisi 10-40 krooni (0,64 - 2,56 €) kg kohta

Vähendasime kohalike omavalitsuste tulubaasi 11,93% -> 11,4%-le

Peatasime pensioni II samba riigi poolsed maksed

Üritasime kehtestada kilekotimaksu (plastkotiaktsiisi)





Kui majandus on kindlate uutes käibemaksu- ja a HINNATÕUSU tege Võtsime vastu uue töölepingu seaduse Tõstsime pensioniiga, arvestamata rahva arvamusega

Löpetasime pensionide TASUTA kojukande ja töstsime hinna 72-le kroonile (4,6 €)

Kärpisime oluliselt haigus- ja hooldushüvitisi

Töstsime ametiautode erisoodustusmäära 2000 -> 4000 kroonile (256 €)

Sulgeme kohalikke postkontoreid ning vähendame ühistranspordilline

Vähendasime üliõpilaste sõidusoodustust 500 -> 440 kroonile (28,12 €)

> Vähendasime ülikooli põhitoetust 1000 -> 875 kroonile (55,92 €)

Kaotasime maksusoodustused õppelaenu intressidelt



Picking words of oponents out of context





Conclusions

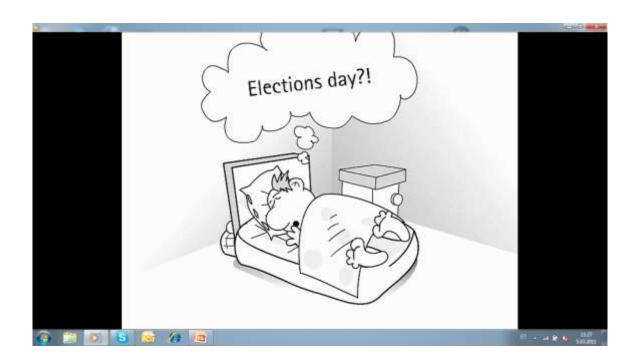
- Webpage is place for showing your own strengths and desires, social media for oponents' weaknesses and evils
- Confusion of roles and individualism
- Still, political argument is clearer than before
- online-environments 2011 are more educative – electors' compasses and games

What next?

- Elements of campaign and real outcome
- Parties'self-evaluation of campaign
- Real effect of online-campaigns on election behaviour

Thank you!

kristina@ega.ee





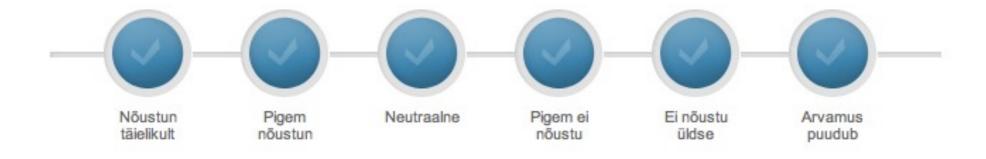
Very short overview

Traffic

Effects

1 2 3 4 5 6 **7** 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

Eestis ei ole naiste ja meeste võrdõiguslikkusega selliseid probleeme, mis nõuaks riigi sekkumist



Lähim erakond

Erakondade pingerida väljendab Sinu hoiakute kokkulangevust erakondade hoiakutega. Mida suurem protsent, seda suurem on nõustumine Sinu ja erakonna vahel.

Poliitiline radar

Maastik

Salvesta tulemus

Jaga tulemust







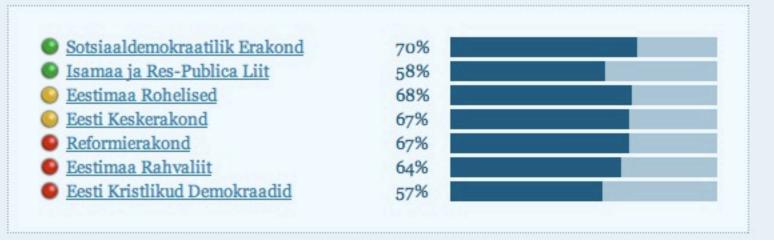




Lähim erakond

Lülita foor välja

Lülita kaalud välja

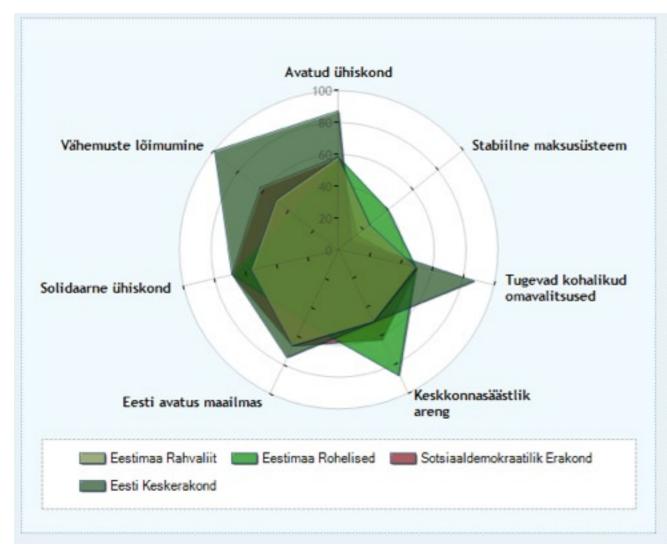


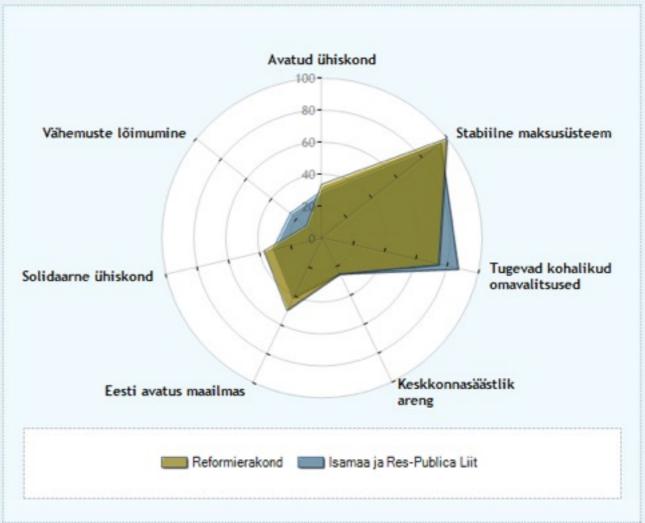
Foor reastab erakonnad selle järgi, millise erakonna poolt Sa oled valmis hääletama. Foori välja lülitades jäävad kattuvuse protsendid samaks. Muutub vaid erakondade järjestus, sest Sinu hinnangut vastava erakonna poolt hääletamise tõenäosusele kompass siis ei arvesta. Julgustame Sind foori välja lülitama ja süvenema ka nende erakondade positsioonidesse, kelle poolt hääletamist pead vähem tõenäoliseks, kuid kellega Su vaated väidetes sisalduvatele küsimustele on tegelikult lähedased.

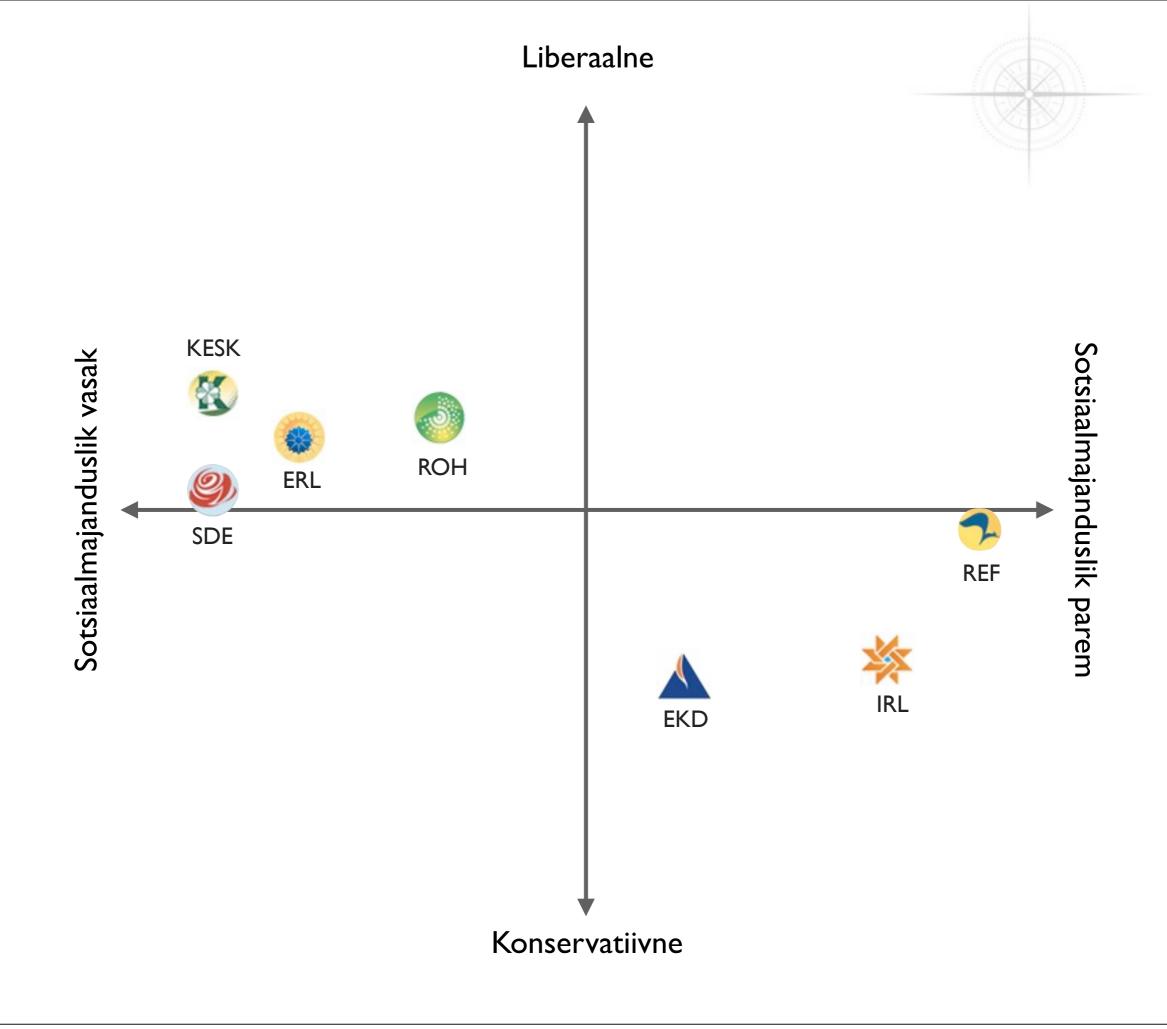
Kaalusid sisse välja lülitades võivad kattuvuse protsendid muutuda, sest muutub väidete suhteline tähtsus seisukohtade kattuvuse arvutamisel.

Lähim erakond väljendab Sinu vastuste kokkulangevust erakondade positsioonidega protsentides. See on kõige täpsem viis, kuidas analüüsida Sinu ja erakonna arvamuste kattuvust, kuna arvesse võetakse kõik 30 poliitilist väidet.

Sul on võimalus enda tulemust vaadata ka Poliitilisel radaril ning Poliitilisel maastikul. Mõlemal juhul on tegemist illustreerivate diagrammidega, mis on erakondade pingereaga võrreldes vähemtäpsused, kuna ei sisalda kõiki 30 väitet. Poliitilisel maastikul orienteerumiseks võib nendest siiski abi olla.









in just 6 weeks more than 2 min

10% of eligible voters





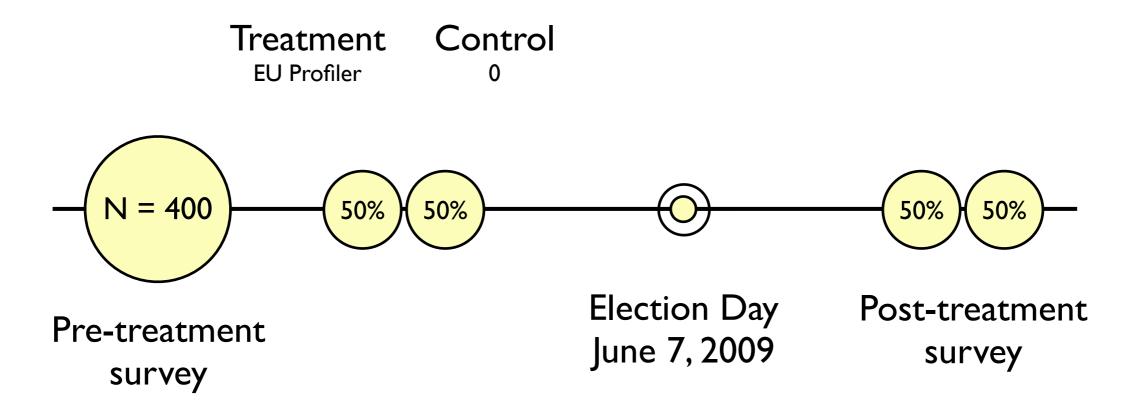
a widget

a small gadget or mechanical device, one whose name is unknown or unspecified

a toy

a gadget or machine, regarded as providing amusement for an adult







Jätka **Erakonnad** Eestis on mitmeid erakondi kes sooviksid Teie häält. Kui tõenäoline see on, et Te kunagi annate oma hääle järgnevatele erakondadele? Märkige oma eelistus skaalal o - 10, kus o tähendab "ei ole üldse tõenäoline" ning 10 tähendab "väga tõenäoline". t-1 Eesti Keskerakond Reformierakond Eestimaa Rohelised Isamaa ja Res-Publica Liit Sotsiaaldemokraatilik Erakond Eestimaa Rahvaliit 0 0 0 0 0 0

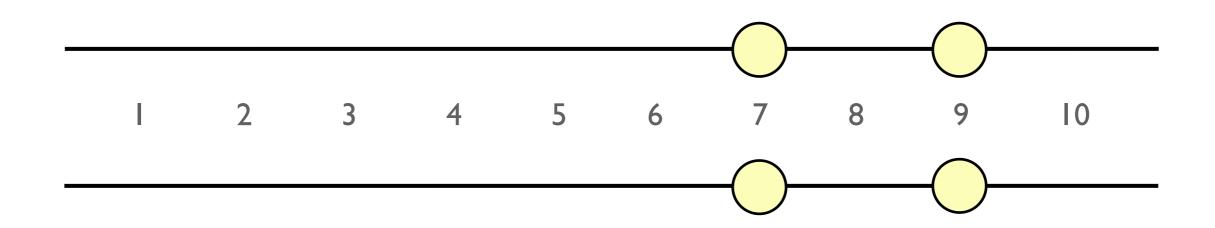
$$Y = Diff_t - Diff_{t-1}$$

sheer randomness of the world

or

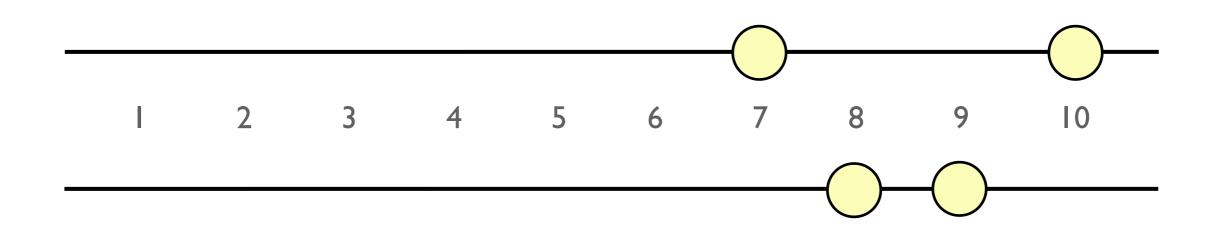
the effect of EU Profiler

younger than 30

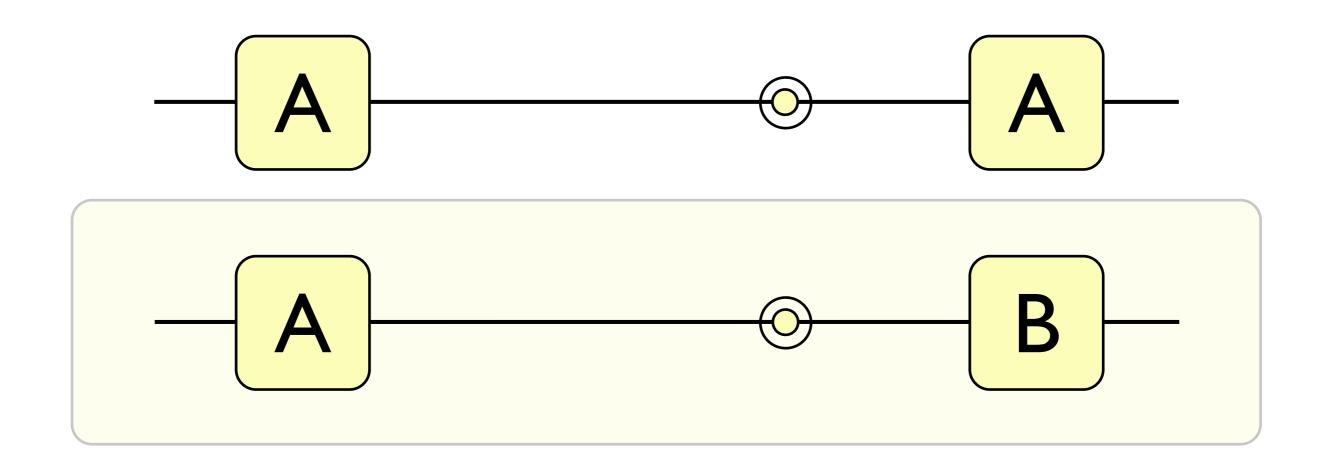


older than 30

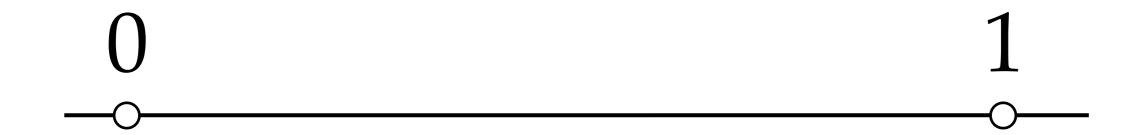
younger than 30

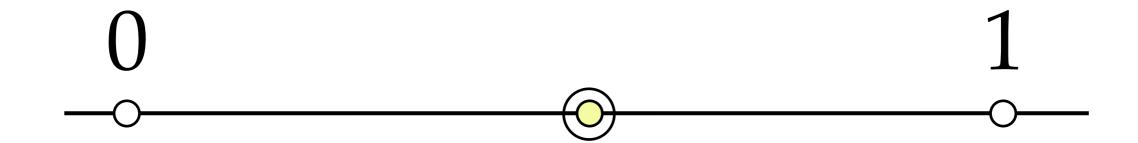


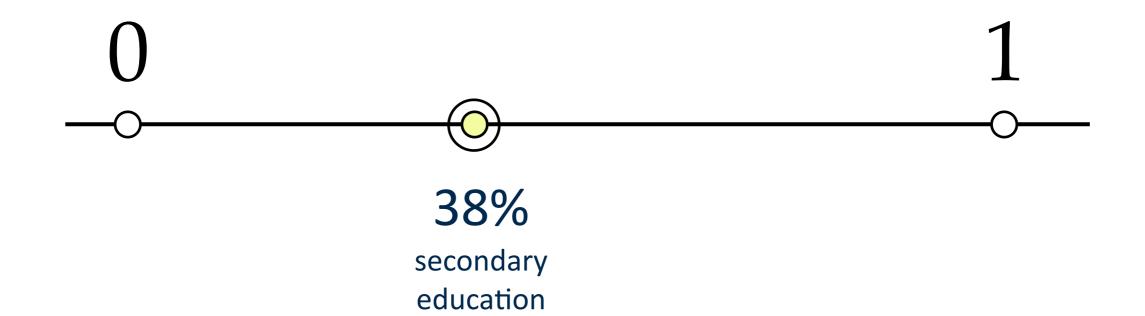
older than 30

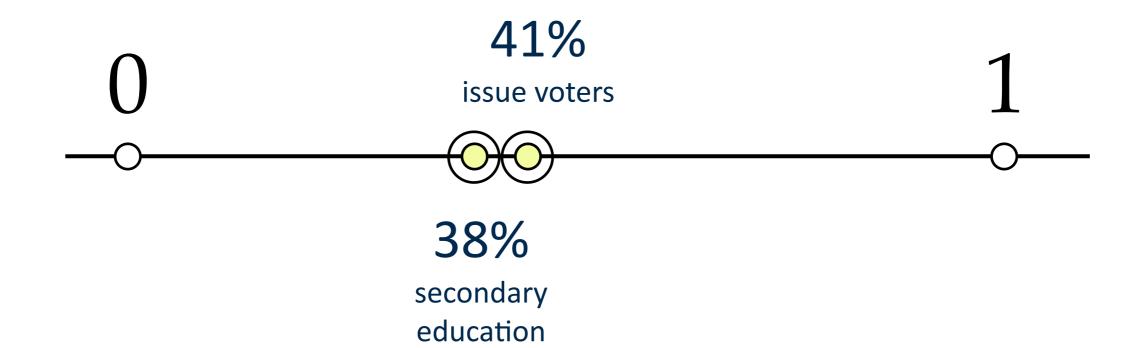


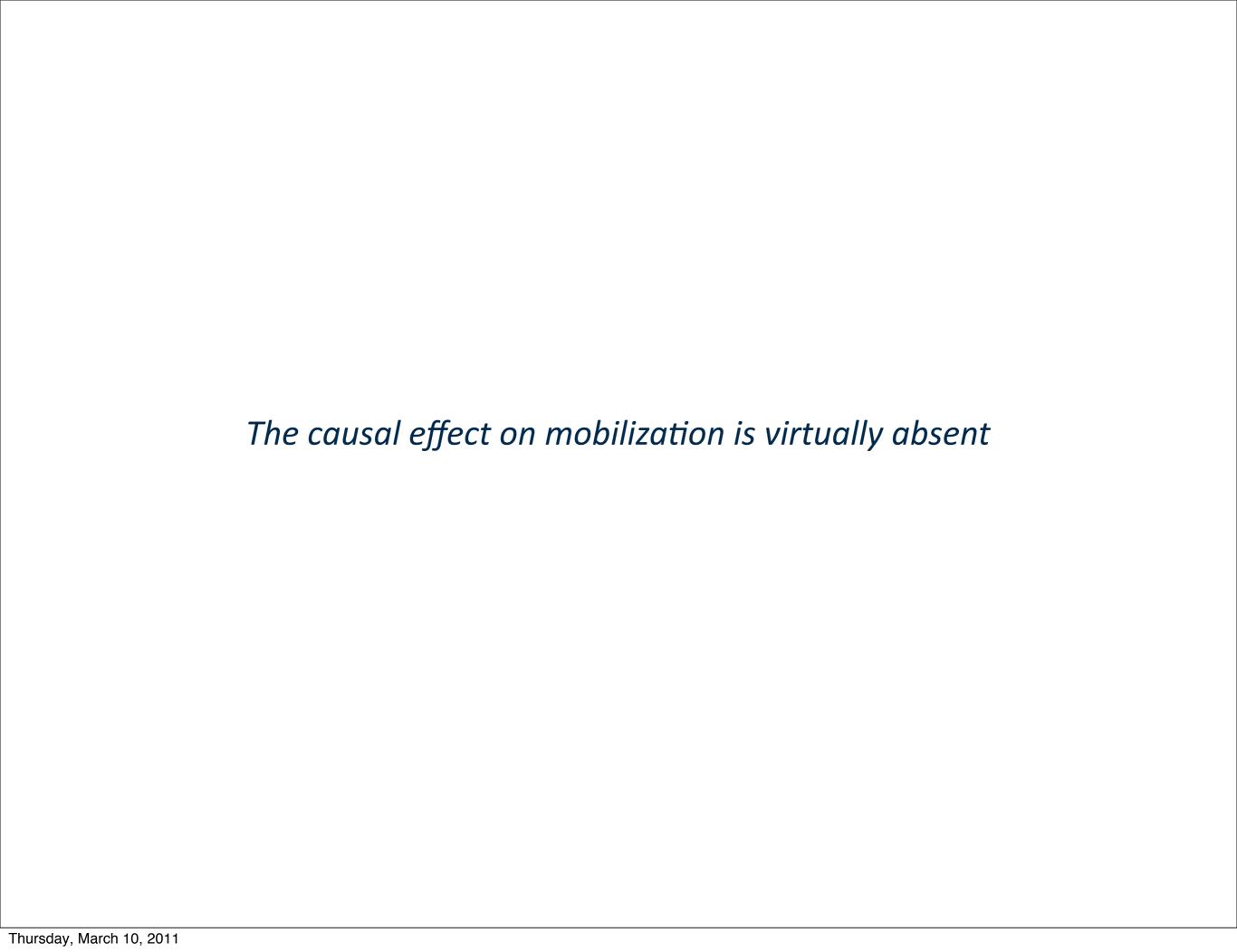
sheer randomness of the world or the effect of EU Profiler {0;1}











a widget

a small gadget or mechanical device, one whose name is unknown or unspecified

a toy

a gadget or machine, regarded as providing amusement for an adult

One has to either reconsider what a widget or a toy really means

or

return to the playground and rediscover the importance of toys





Robert Schuman Centre for Advanced Studies



Internet Voting in Estonia

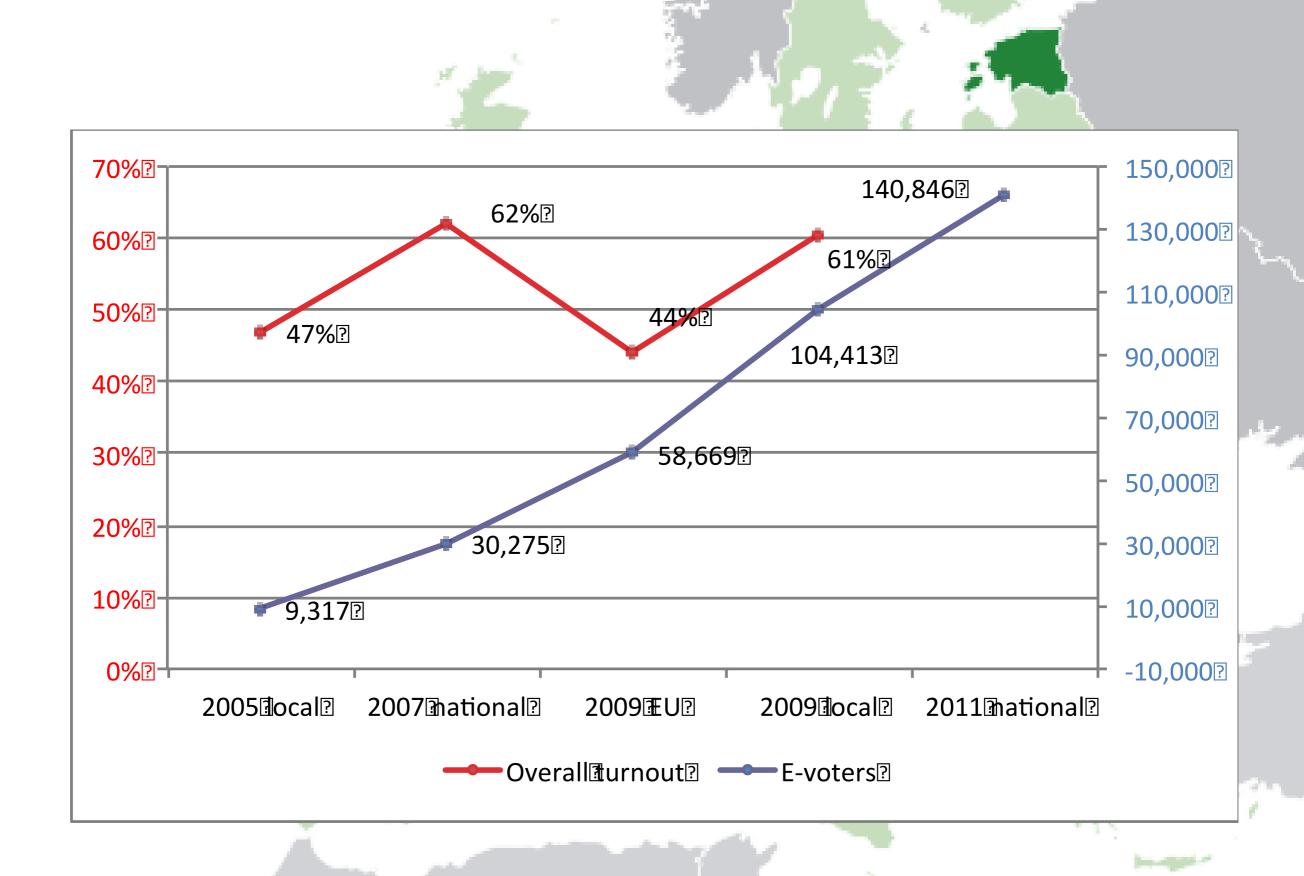
A Comparative Analysis of Four Elections since 2005

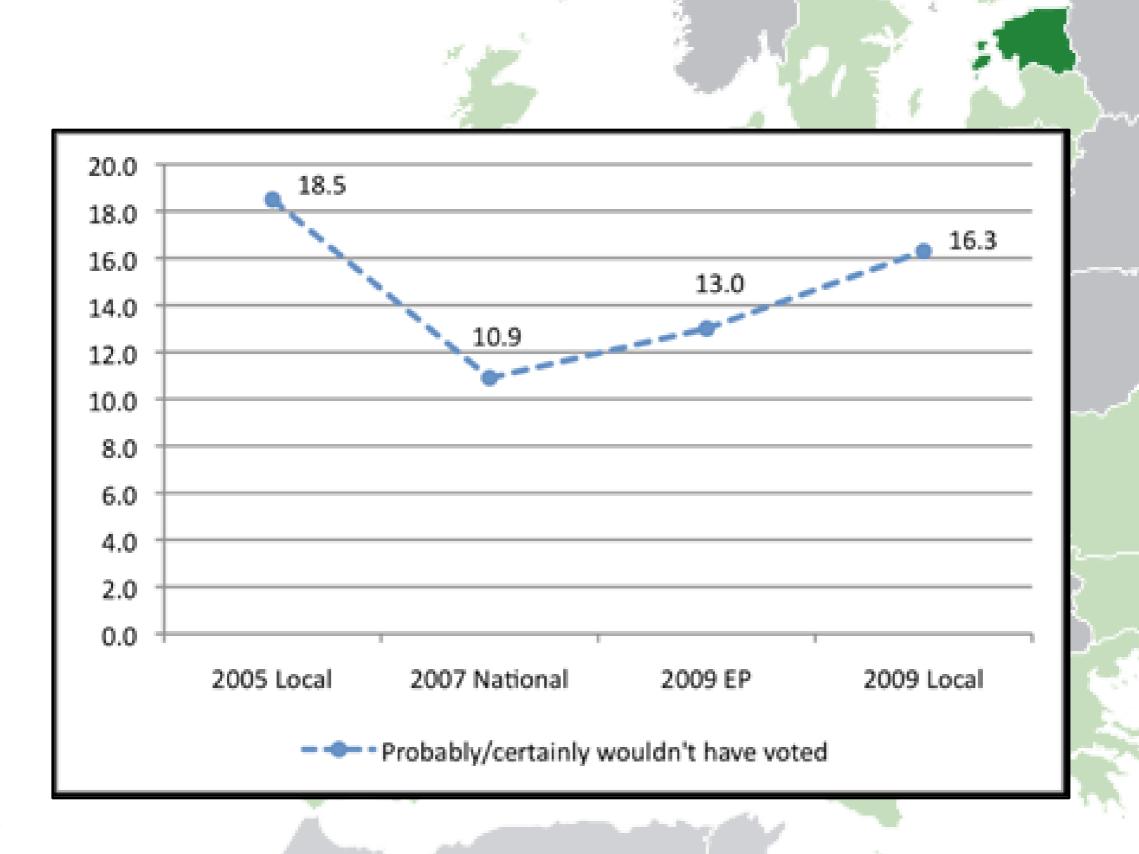
Prof. Alexander H. Trechsel European University Institute Florence, Italy

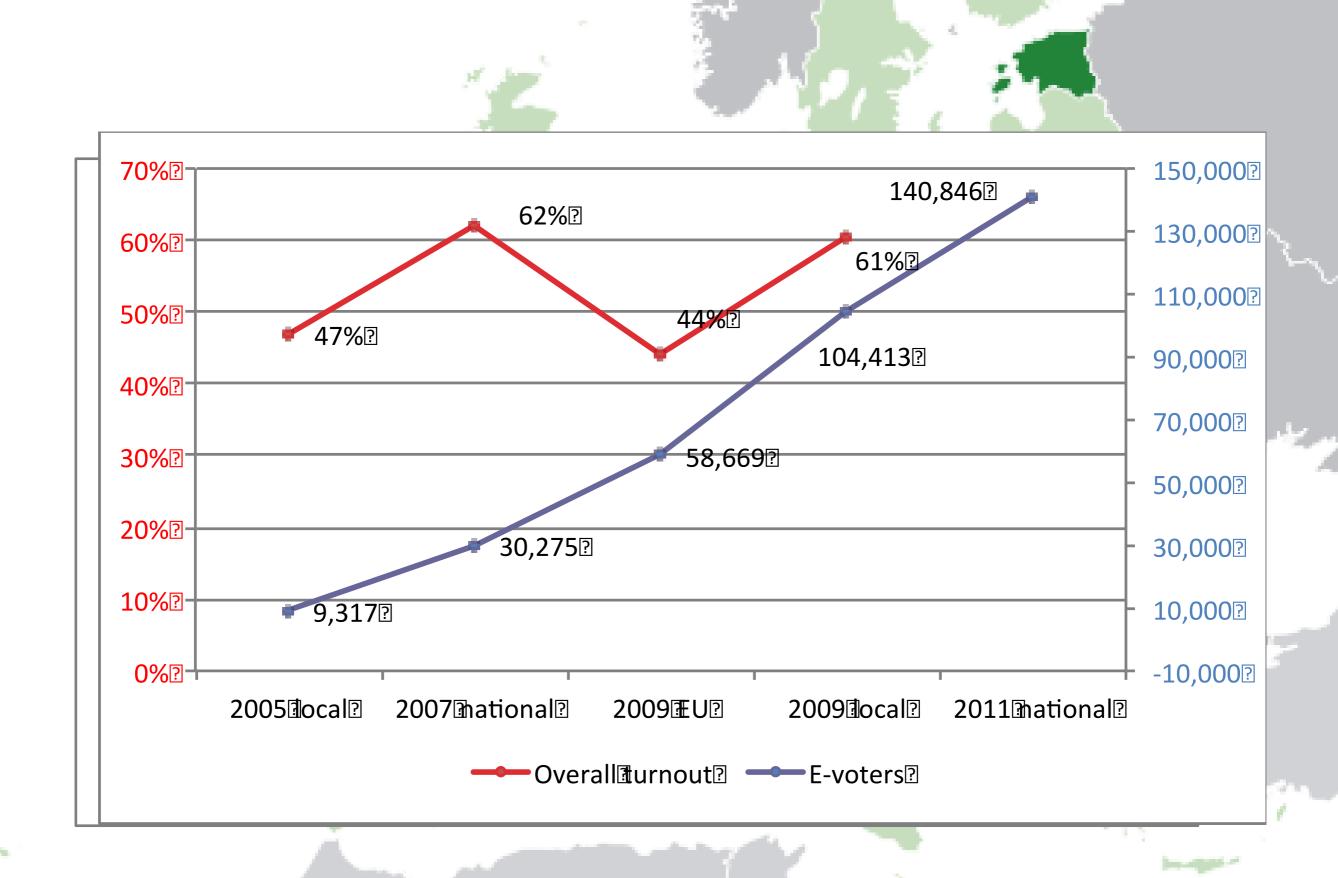
March 5, 2011 Riigikogu, Tallinn, Estonia 1 Turnout

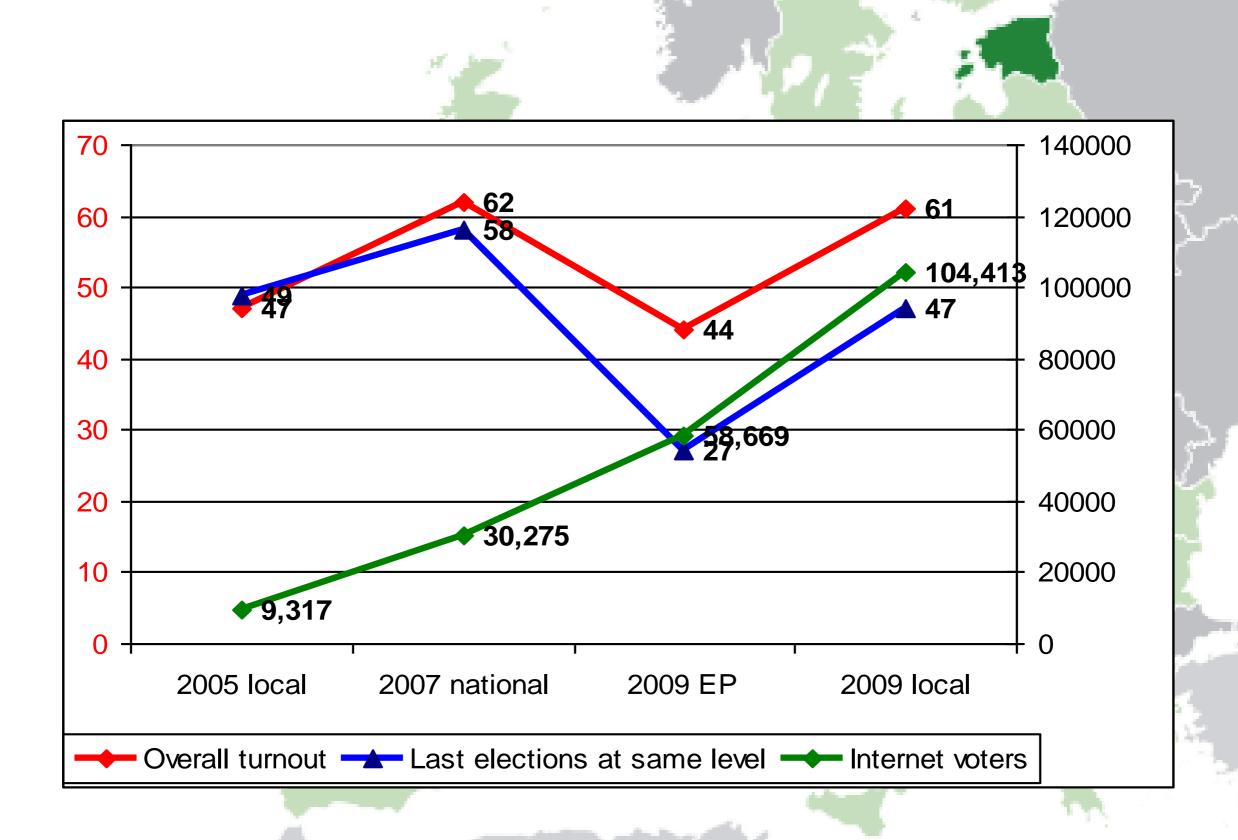
2 Setup of the studies

3 Main findings







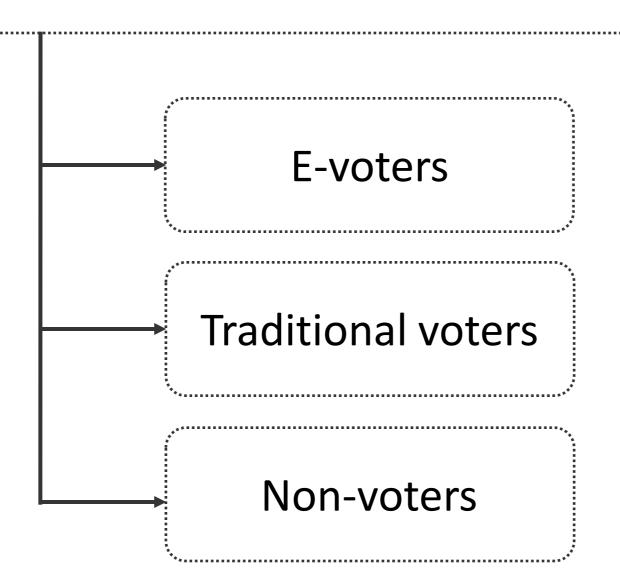


Setup of the study

Partnerships

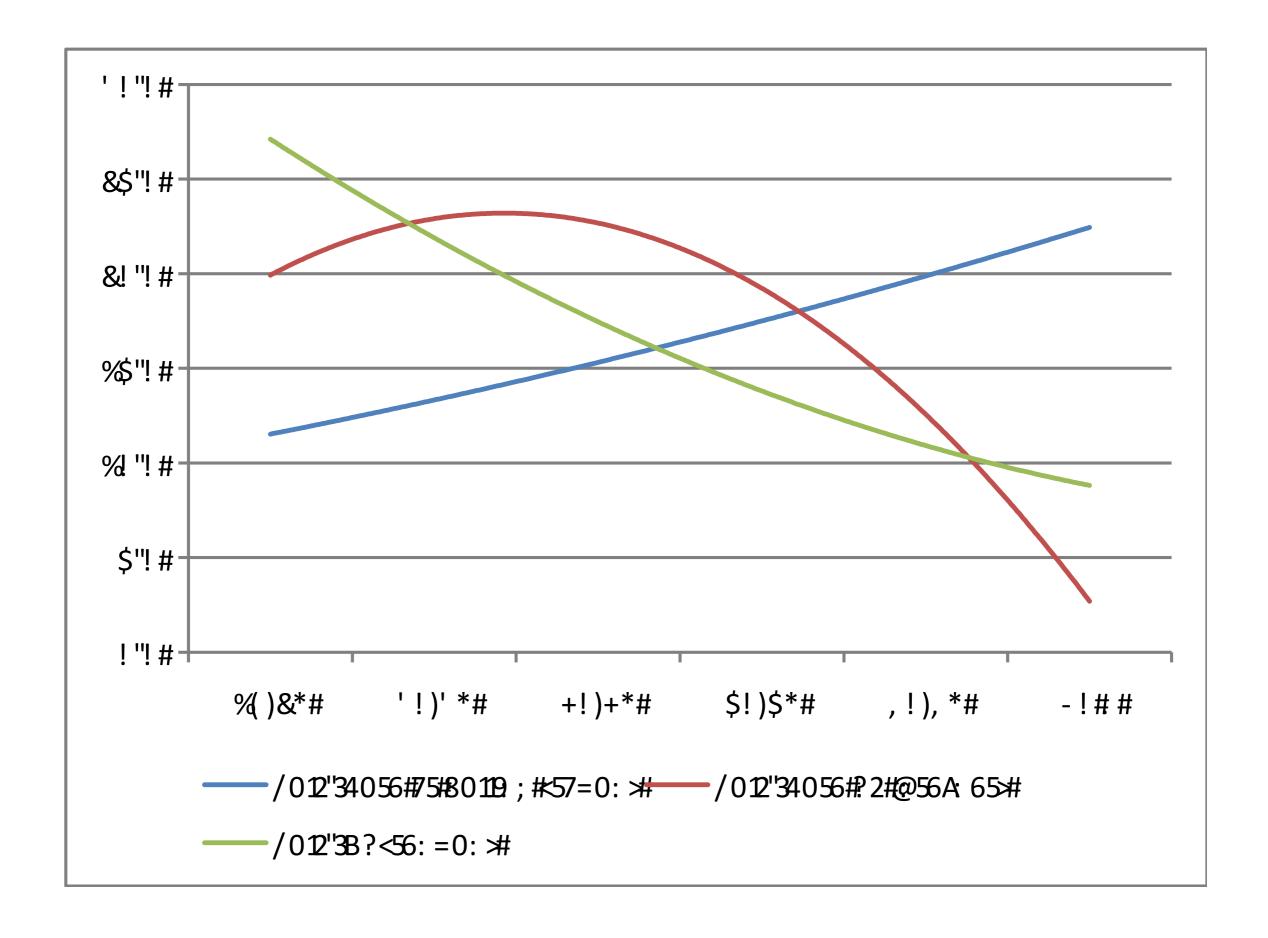
- European Union Democracy Observatory, Florence
- Council of Europe, Strasbourg
- e-Governance Academy, Tallinn
- Estonian Electoral Committee, Tallinn
- California Institute of Technology, Pasadena
- University of Utah, Salt Lake City
- Ifo, Munich

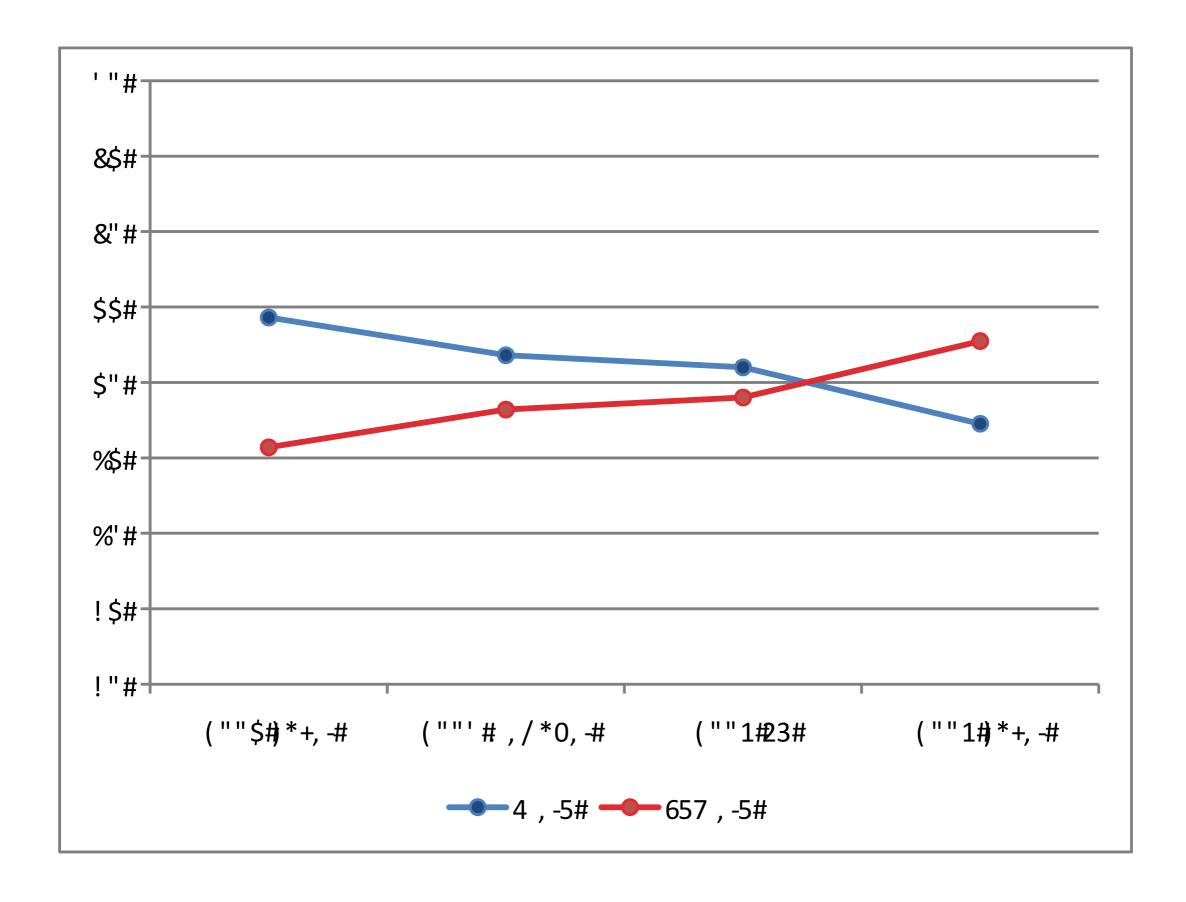
Why some choose to vote by Internet while others don't?

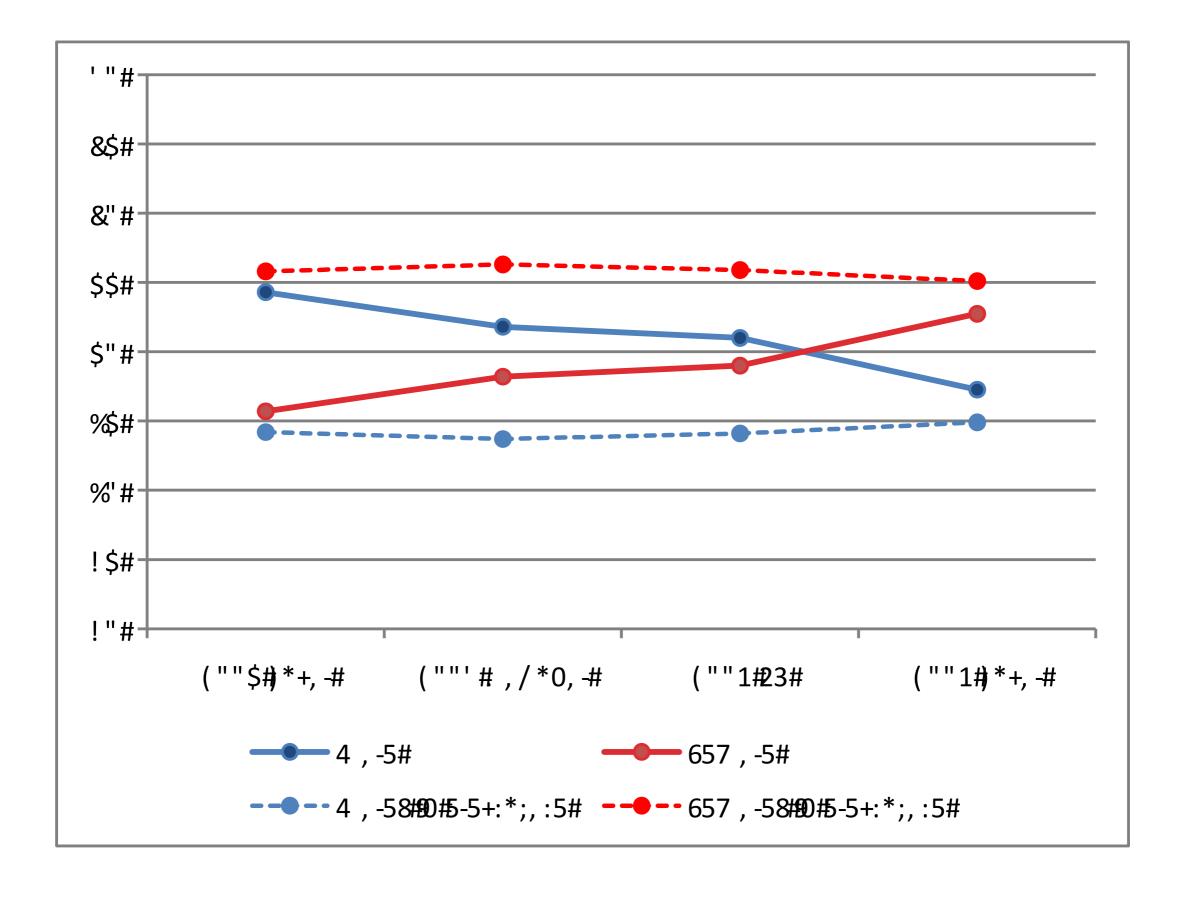


Main findings (a):

Age and gender







3

Main findings (b): Multivariate models

Socio-economic

Political

ICT

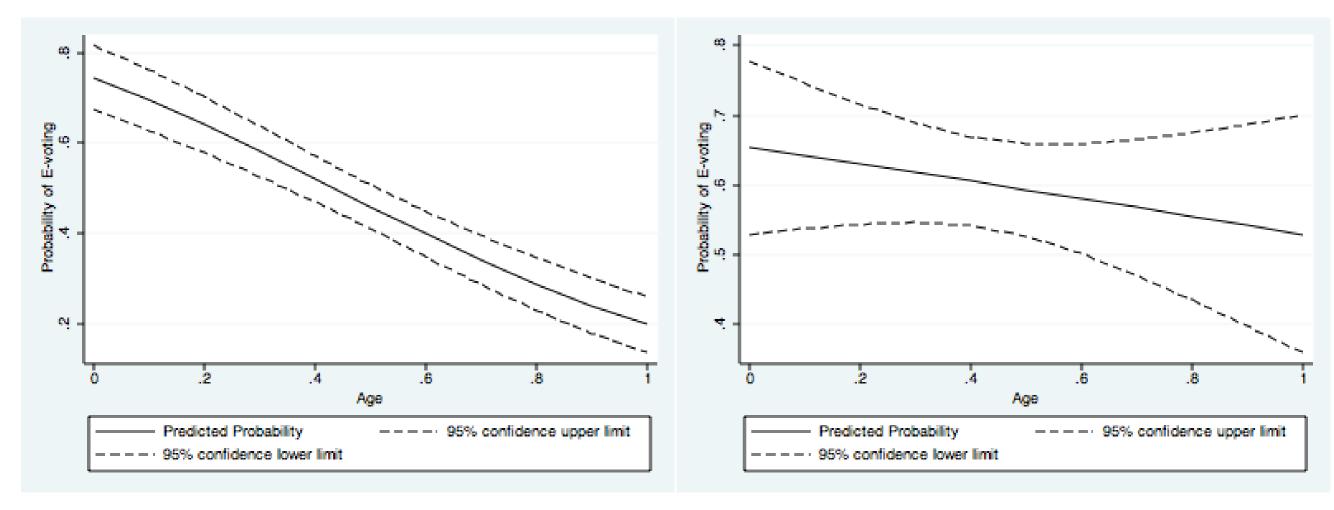
Predicting e-voting over traditional voting

Global

Coefficient	2005 Local	2007 National	2009 EP	2009 Local
Age	0.27**	0.36***	-0.05	-0.10
	(0.12)	(0.11)	(0.12)	(0.11)
Gender	0.41	-0.06	-0.43	0.08
	(0.29)	(0.26)	(0.30)	(0.28)
Settlement	0.36	-0.01	0.30	0.56*
	(0.32)	(0.27)	(0.31)	(0.31)
Education	0.29	0.03	0.31*	0.23
	(0.18)	(0.15)	(0.19)	(0.17)
Income	-0.17	0.12	0.10	0.16
	(0.14)	(0.12)	(0.11)	(0.10)
Language	-1.38***	-2.35***	-2.30***	-1.25***
	(0.55)	(0.65)	(0.72)	(0.48)
Left-right scale	-0.01	-0.06	0.04	-0.08
	(0.07)	(0.07)	(80.0)	(0.07)
Political	0.27*	-0.08	0.19	-0.15
discussions	(0.16)	(0.16)	(0.17)	(0.17)
Trust in	0.27	-0.21	-0.92***	0.24
Parliament/	(0.34)	(0.34)	(0.33)	(0.29)
government	(0.0.)	(0.0.,	(0.00)	()
Trust in	-0.19	0.85**	0.63**	-0.16
politicians	(0.32)	(0.34)	(0.29)	(0.28)
Trust in the	-0.52*	0.10	-0.70***	-0.16
State	(0.28)	(0.26)	(0.28)	(0.23)
Computing	0.41**	0.65***	0.04	0.34**
knowledge	(0.18)	(0.17)	(0.19)	(0.17)
Frequency of	0.15*	0.19***	0.18***	0.07
Internet usage	(80.0)	(0.06)	(0.07)	(0.08)
Location of	0.25	-0.10	0.23	0.16
Internet access	(0.17)	(0.10)	(0.19)	(0.19)
Trust in	0.32	0.16	0.29	
transactions on	(0.23)	(0.21)	(0.24)	-0.22
the Internet	(0.25)	(0.21)	(0.24)	(0.22)
Trust in the	1.68***	1.22***	1.48***	1.49***
procedure of e-	(0.24)	(0.25)	(0.28)	(0.25)
voting	1.00	C 24888	0.72	2.24
Constant	1.00	6.34***	0.72	2.21
Oh	(1.72)	(1.75)	(1.78)	(1.85)
Observations	399	425	419	374
Pseudo R ²	0.36	0.28	0.35	0.29

Standard errors in parentheses, significant at .1 ** significant at .05 *** significant at .01

2005 2009



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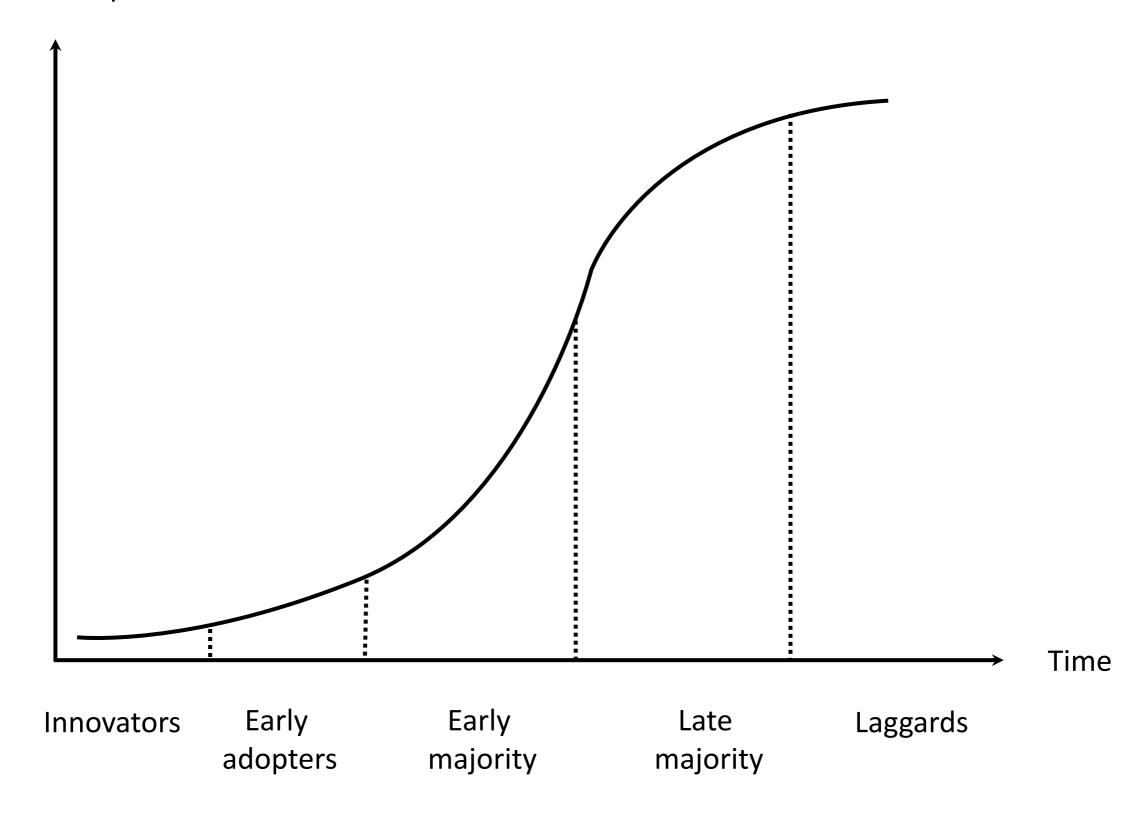
Standard errors in parentheses, significant at .1 ** significant at .05 *** significant at .01

Summing up

Age and other socio-demograhic factors gradually lose power -> people "grow into e-voting"

Diffusion of Innovations (Everett Rogers 1962)

Rate of adoption



Summing up (continued)

Age and other socio-demograhic factors gradually lose power -> people "grow into e-voting"

Linguistic cleavage remains a problem

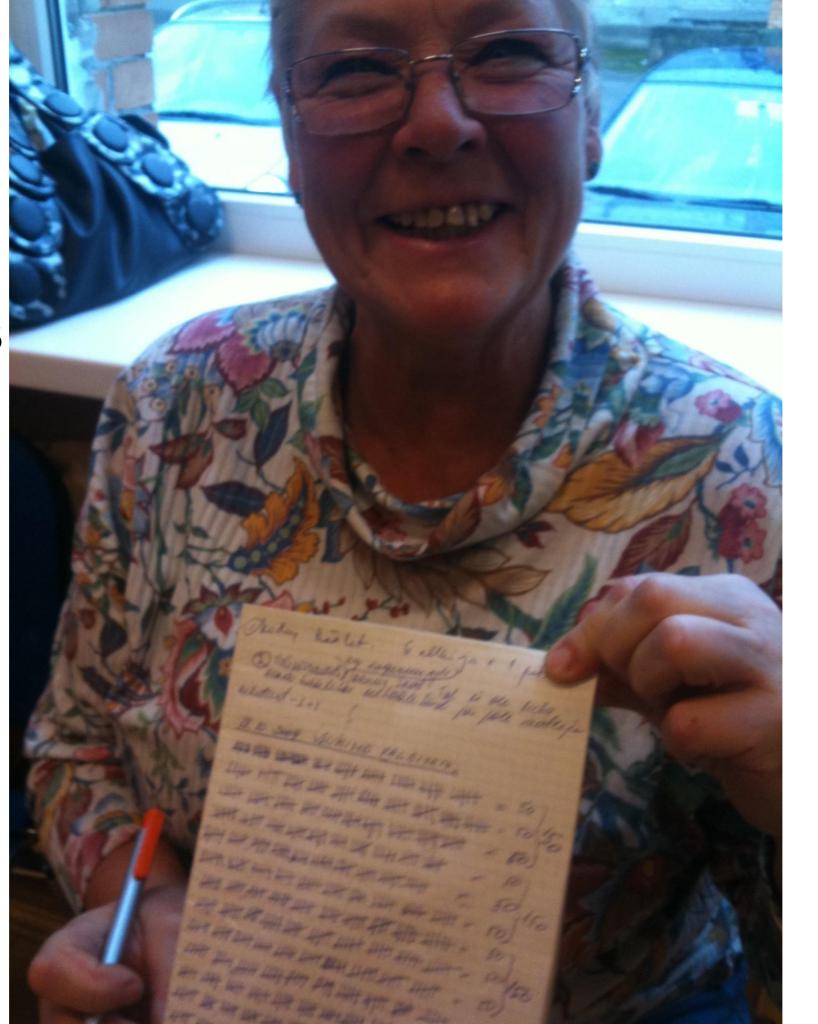
Political and ICT related variables become weaker over time

-> internet voting is predicted by PC-literate Estonians who trust in the procedure of e-voting

Future perspectives / new issues

- Auditing and Certification?
- Cyberterrorism?
- ◆ Diffusion?
- ◆ Inversion of security issue?

Paldiski, Local elections 2009



Paldiski, Local elections 2009





Robert Schuman Centre for Advanced Studies



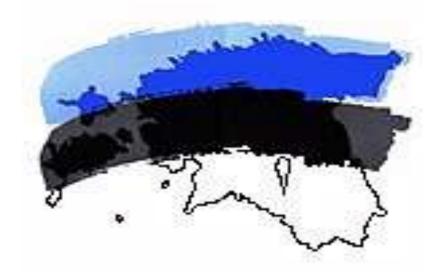
Internet Voting in Estonia

A Comparative Analysis of Four Elections since 2005

Prof. Alexander H. Trechsel European University Institute Florence, Italy

March 5, 2011 Riigikogu, Tallinn, Estonia

Riigikogu (Parliamentary) Elections 2011



Heiki Sibul
Chairman of National
Electoral Committee

05.03.2011

Topics

- Electoral system
- Organizing elections
 - Electoral Committees
 - Tasks of NEC
 - Other Activities (Complaints, etc).
- Previous Riigikogu Elections
- Riigikogu Elections 2011
 - Statistics
 - Ways of Voting

Electoral system

- Simple quota and modified d'Hondt method is used
- Open and closed lists
- 5% national threshold
- 12 electoral districts

Elections as a National Event

4000 People organize elections in Estonia as a side-job

625 Polling divisions across Estonia

Electoral Committees

- 625 Polling division committees
 - 17 County electoral committees
 - National Electoral Committee

Tasks of NEC

- Issuing decrees about voting
- Training of electoral committees
- ICT solutions management
- Resolving complaints
- Informing voters
- Management and supervision of electoral processes

What does NEC not do?

- Voters' register is held by the Ministry of Internal Affairs
- Criminal/misdemeanor cases are investigated and prosecuted by the Police
- Election campaign costs are overseen by a special committee

Complaints

- There is a 3-day window for filing complaints
- Complaints can cover a procedure or resolution of an electoral committee
- The complaint is reviewed within 3 working days

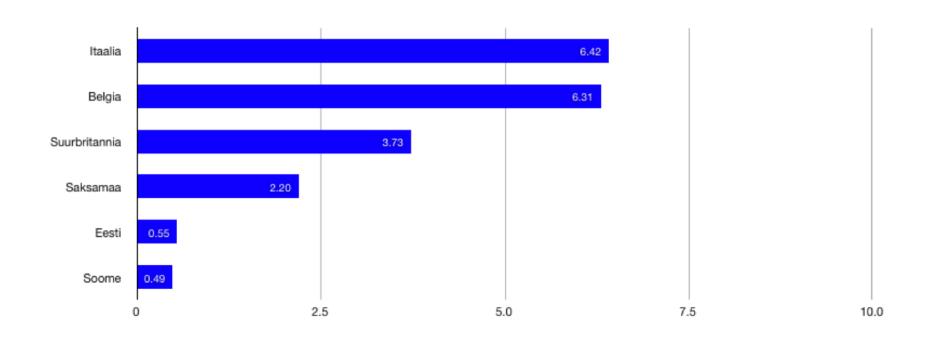
Supreme Court Decisions

67/9

that means

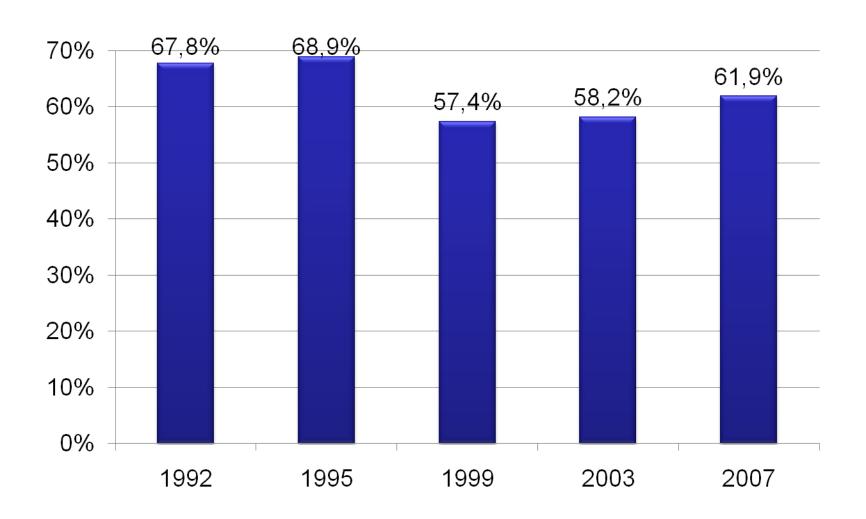
87% pro NEC

Invalid Ballot Papers



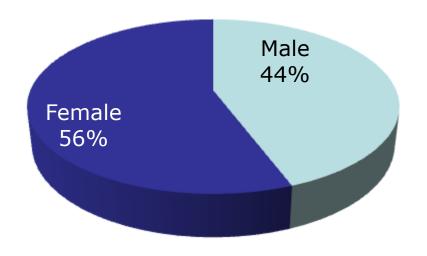
All data about EU Parliament elections 2009

Voter Turnout in Riigikogu Elections



Riigikogu Elections 2011

912 565 Eligible Voters



Riigikogu Elections 2011

789 Candidates

9 Parties

32 Independent Candidates

13 Ways of Voting

Election Day

- In Polling Division
- At Home

Advance Voting

- In Local Polling Division
- In Another Polling Division
- In Prisons, Hospitals, Military Bases, etc.
 - Internet Voting

Time of Voting





- Internet voting



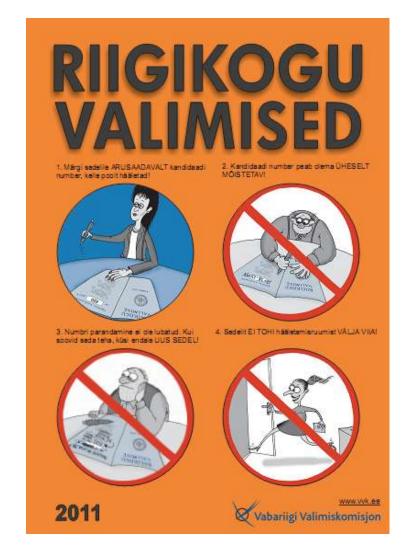
- Polling division voting

Innovation (spring 2011)

- Mobile-ID
- Updated I-voting environment
- New ballot boxes/Other electoral devices
- New Internet learning environment for the staff of electoral committee, observers and voters - <u>koolitus.vvk.ee</u>
- New training courses for the staff of electoral committee
- Media campaign: video clips (Valimiskool)

Media campaign (1)

- Traditional media (newspapers, radio, TV)
- Internet and new media (FaceBook, Twitter, YouTube)
- Posters, etc.



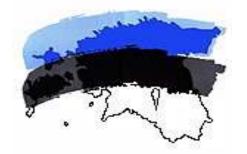
Media campaign (2)

Bilingual video clips and posters...

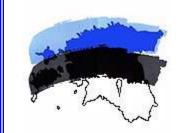


Thank You!

www.vvk.ee
www.facebook.com/valimiskomisjon
twitter.com/valimiskomisjon
info@vvk.ee



Internet Voting in Estonia



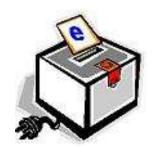
Tarvi Martens *I-Voting Project Manager*

National Electoral Committee



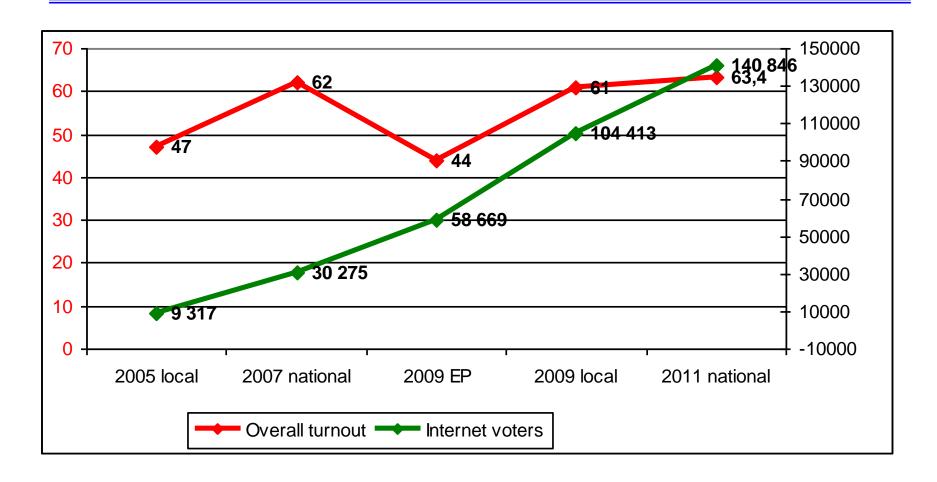
Internet Voting?

 In October 2005 Estonia had first-ever pan-national Internet Voting with binding results



 Ever since, i-voting has been used in five elections in total (last one closed 2 days ago)

The spread of internet voting



E-stonia?



- Population: 1.35M
- Everyday Internet usage: 63%
- Internet banking: 88%
- Mobile penetration: >100%
- 1000+ Free Internet Access points
- Member of EU and NATO since 2003

Electronic identity delivered: >90% (age 15+)

ID-card Project



- Started in 1997
- First card issued: Jan 28, 2002
- October 2006: 1 000 000th ID-card was issued
 - "rollout completed"



The Card

 "Compulsory" for all residents



- Personal data file
- Certificate for authentication (along with e-mail address <u>Forename.Surname@eesti.ee</u>)
- Certificate for digital signature



Usage of the ID-card

8

- Major ID-document
- Replacement of
 - (transportation) tickets
 - library cards
 - health insurance card
 - driver documents
 - etc...
- Authentication token for all major e-services
- Digital signature tool



Internet Voting?

- Not a nuclear physics
- Just another application for ID-card
 ...with some special requirements & measures...

8

I-voting Main Principles

- All major principles of paper-voting are followed
- I-voting is allowed during 7-day (was: 3-day) period before Voting Day
- The user uses ID-card or Mobile-ID
 - System authenticates the user
 - Voter confirms his choice with digital signature
- Repeated e-voting is allowed
 - Only last e-ballot is counted
- Manual re-voting is allowed
 - If vote is casted in paper during pre-voting days, i-vote(s) will be revoked



Voter registration

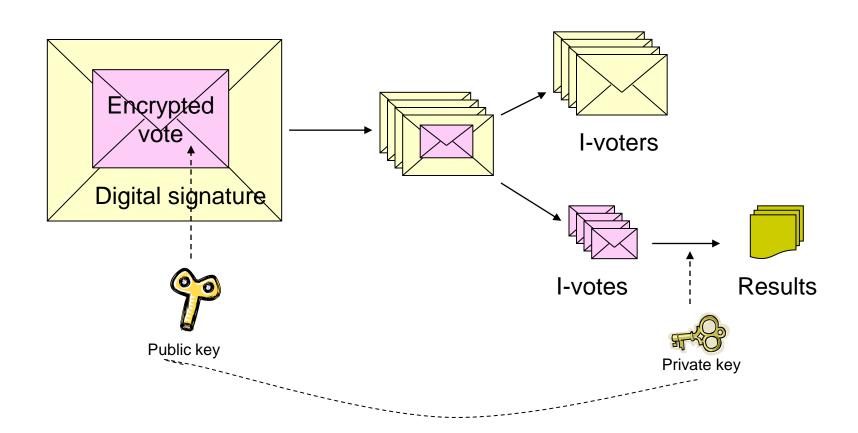
Missing

- All citizen (residents) should register their place of living in central population register
- Only voters with registered addresses are eligible

Population register is used

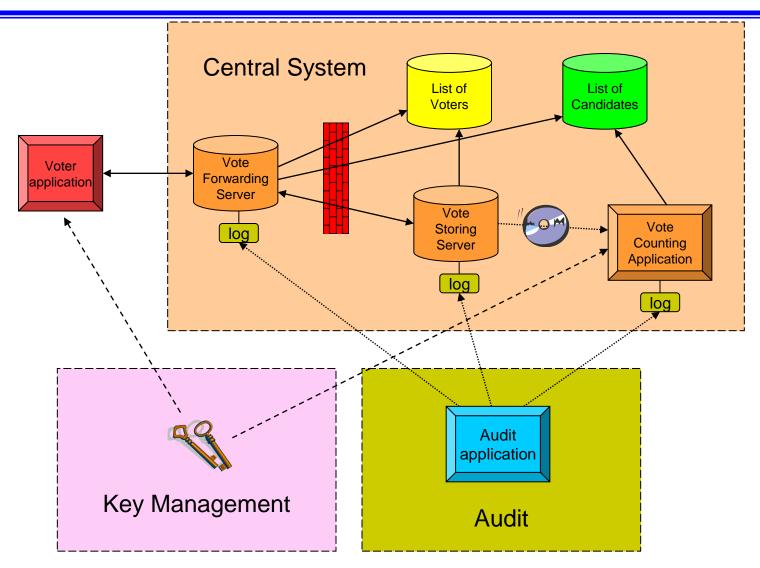


Envelope scheme





Architecture









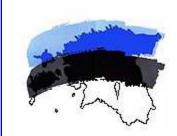




All Internet
Voters' lists are
printed and sent
to polling
stations two
days before
Election Day

Polling stations check the polling lists for possible Internet Voters who voted in the polling station on paper and mark all Internet Voters in the polling station list with "E"

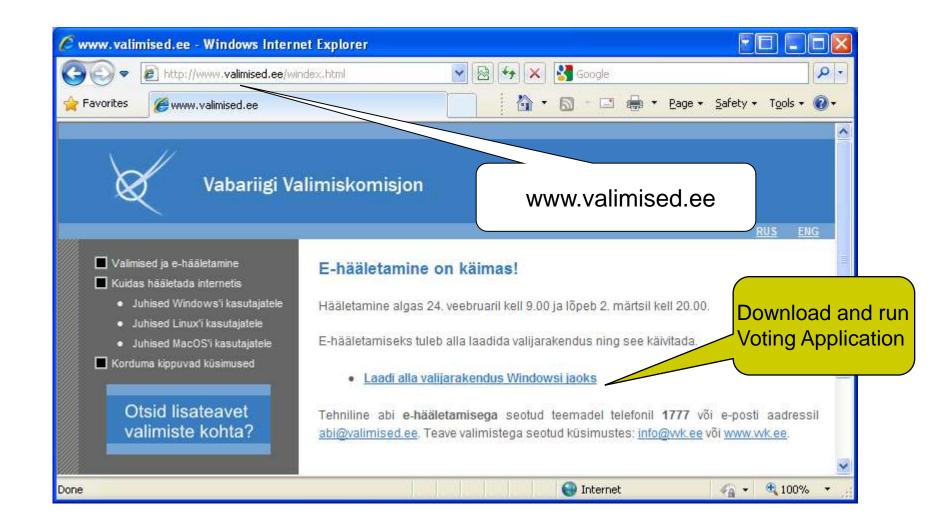
If a double voter is found a note of cancellation is drafted in the Election Infosystem by the polling station and the I-vote is cancelled centrally



User view

Website for voting







Run the Application

Select your eID



In case of ID-card... ***



- Put your card into card reader
- Insert PIN 1







In case of Mobile-ID...



Menu

Names

Go to

Menu

Go to

Names

- Enter phone number
- Verify verification code

Valiku tegemine

Insert PIN 1

Tutvustus

Sõnumit saadetakse, palun oodake. Mobiil-ID-ga sisenemiseks tuleb Teil oma telefoni sisestada Mobiil-ID PIN1 kood pärast seda, kui olete saanud SMS-i sama kontrollkoodiga, mida näete siin:

7030



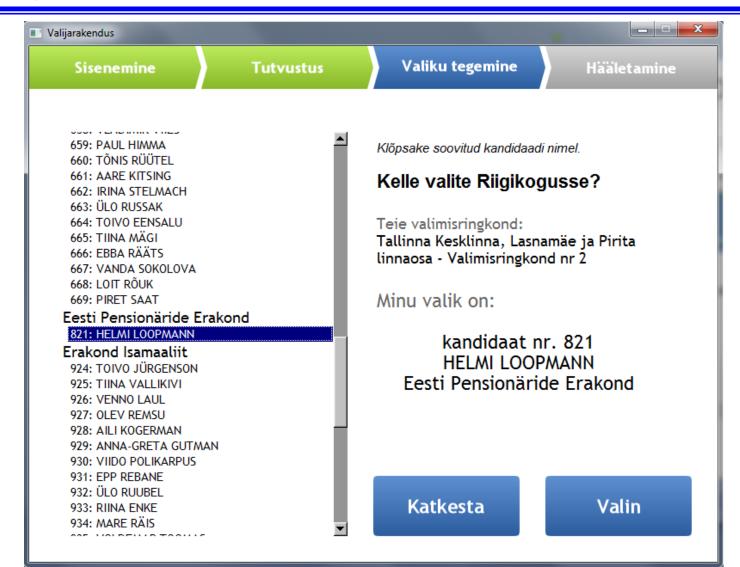
You are identified



Ballot completion



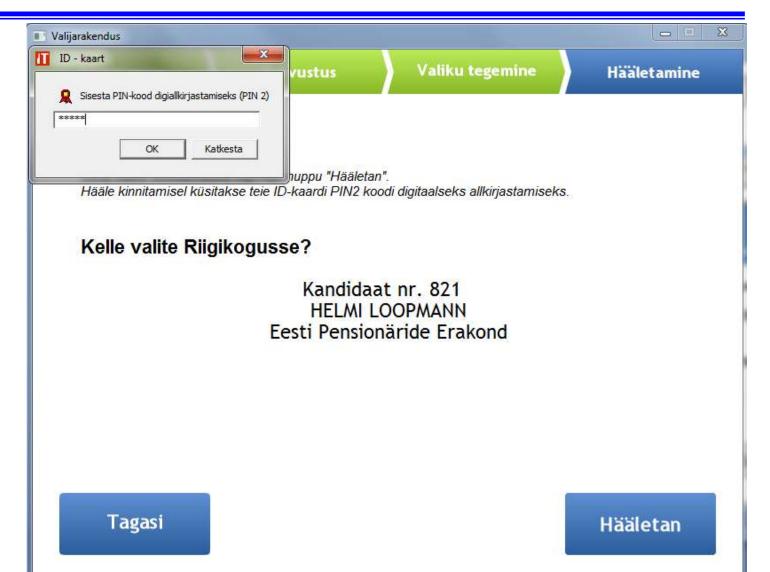
Choose a candidate



Confirmation (ID-card)

Confirm your choice with PIN2







_ = X

Confirmation (mobile-ID)

- Confirm your choice by signing digitally
- Verify verification code rakendus
- Insert PIN 2







3654

Vote received





Teie tehtud valik läks arvesse

Soovi korral saate häält muuta eelhääletamise ajal uuesti elektrooniliselt hääletades (24. veeb kuni 2. märts) või valimisjaoskonnas pabersedeliga hääletades (28. veeb kuni 2. märts). Valimispäeval (6. märts) oma häält muuta ei saa! Kui olete hääletanud mitu korda elektrooniliselt, võetakse arvesse viimane hääl. Kui olete hääletanud valimisjaoskonnas pabersedeliga, arvestatakse seda ja elektrooniline hääl tühistatakse.

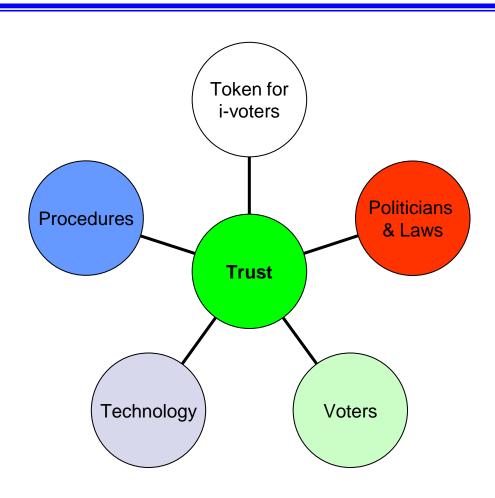
Märge Teie antud elektroonilise hääle arvestamise kohta tehakse 6. märtsiks elukohajärgse valimisjaoskonna valijate nimekirja.

Palun sulgege rakendus. Suurema turvalisuse huvides eemaldage ID-kaart lugejast!

Valmis



What it takes?





Principle of Transparency

- All system components shall be transparent for auditing purposes
- No "black boxes" are allowed
 - No use of 3rd party-controlled authentication mechanisms or services
 - No components without source code





- Keep it as simple as possible
- Build it on secure & stable platforms (Debian)
- Use widely known programming languages
- No fancy user interfaces for server operations

8

Managing Procedures

- All fully documented
- Crash course for observers-politicians & auditors
- All security-critical procedures:
 - Logged
 - Audited & observed
 - Videotaped

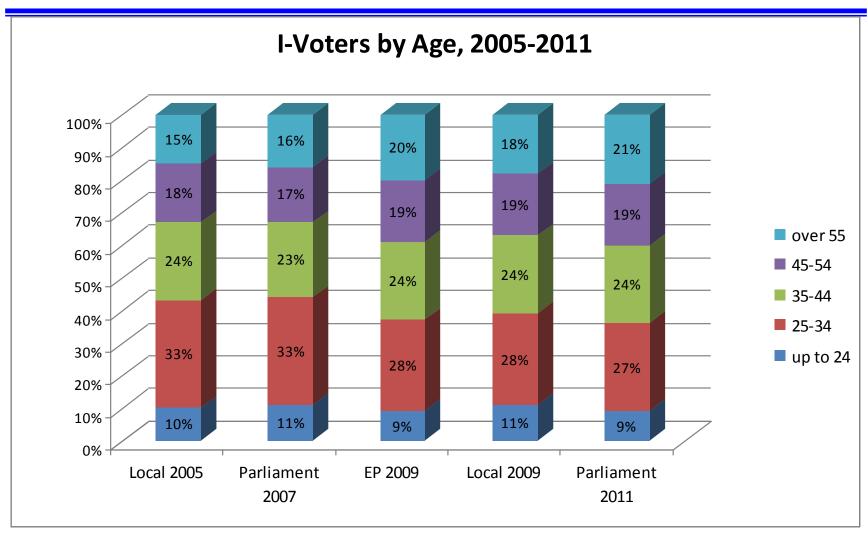


Hosting and Monitoring

- Governmental security hosting
- Strict requirements for entering the server premises
 - Auditor(s), cam-man, operator(s), police officer
- Sealing of hardware and data carriers
- Large number of network security specialists involved in network-monitoring 24/7 for dDOS or trojans in voluntary basis

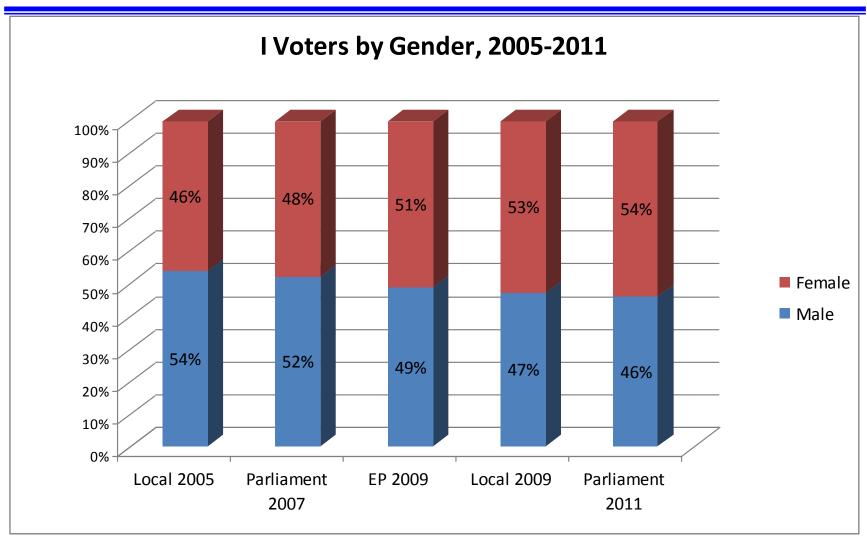


Is it for young people?



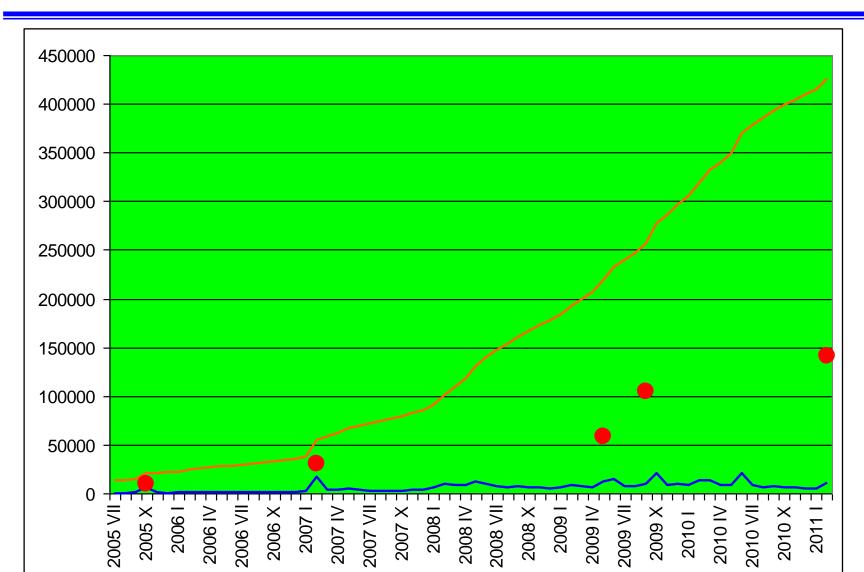


Is it for brave men?





ID-card usage vs. I-voting

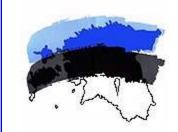






- I-voting is not a killer-application.
 It is just another way for people to vote
- People's attitude and behavior change in decades and generations, not in seconds
- I-voting is as natural as Internet-banking but even more secure

Internet voting is here to stay



More information

www.valimised.ee www.vvk.ee

tarvi@sk.ee